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APPROVAL OF SERVICE ORDER ARRANGEMENTS

In accordance with clause 7.1.1 of the Northern Territory Electricity Retail Supply Code (“the Code”), the Commission hereby approves the attached Service Order Procedures (“the Procedures”) setting out the service order process and transaction data requirements to be adopted by Power and Water Corporation (PWC) and other participants in the Northern Territory electricity industry to enable Retailers to request defined services from the Network Service Provider.

The Commission is satisfied that the Procedures meet the requirements set out in the Code and provide a workable basis for retail competition in the Territory.

- (a) the Procedures are approved for use until 30 June 2013;
- (b) PWC is to review the Procedures, in consultation with stakeholders and the Commission, with the aim of developing more detailed and robust procedures, similar in form to those adopted by the Australian Energy Market Operator; and
- (c) PWC is to submit revised draft Procedures to the Commission for approval as soon as practical but no later than 29 March 2013.

Dr Patrick Walsh
Utilities Commissioner
(for the Utilities Commission)
14 December 2011
