

Data Centre Services

Business Line	2004-05 Estimate	2005-06 Budget
	\$000	\$000
Operating Revenue	16 410	16 602
Data Centre Management	16 410	16 602
Operating Expenses	14 700	15 000
Data Centre Management	14 700	15 000
Operating Result	1 710	1 602

2005-06 Staffing: 50

Profile

Data Centre Services delivers a range of information technology services to all Northern Territory Government agencies.

Key responsibilities are:

- mainframe management;
- mid-range server management, including server and application hosting;
- database administration;
- enterprise data storage management;
- operation of the Chan Data Centre facility; and
- management of various whole of government information technology functions such as Lotus Notes licences.

Strategic issues facing Data Centre Services in 2005-06 include:

- consolidating servers into a central location due to increased data communications bandwidth;
- introducing utility computing services (fully managed services);
- continuing provision of disaster recovery facilities;
- implementing a single web portal for requesting information and communications technology services and access to Northern Territory Government systems; and
- providing web services for the modernisation of legacy mainframe applications.

Budget Highlights

Replacement of the Northern Territory Government mainframe with a scalable super server, where costs are based on usage not capacity.

Performance

Revenue and expenses are expected to increase in 2005-06 at a similar level, resulting in an operating surplus similar to that of 2004-05.

Business Line: Data Centre Management

Manage the operations of the Government's mainframe, application services and other centralised computer processing facilities.

The outcome is that the client's critical business systems operate in a computing environment that is flexible, reliable and secure, with high levels of access and availability.

Performance Measures		2004-05 Estimate	2005-06 Estimate
<i>Quantity</i>	Billable mainframe (CPU) seconds processed per month	1.71M	1.75M
	Servers managed – mid-range services ¹	90	110
	Databases hosted – mid-range services ¹	90	120
	Gigabytes of Storage Area Network ¹	5 300	6 000
<i>Quality</i>	Unplanned outages per month – mainframe services	0	0
	Unplanned outages per month – mid-range services	3	3
<i>Timeliness</i>	Response time for mainframe services (<5 seconds)	98.5%	98.5%
	Performance report for mid-range services provided to clients each month	<10 days	<10 days

¹ Data Centre Services provides full security monitoring and backup power facilities, resulting in more agencies electing to transfer administration of servers and databases from their local premises.

Statement of Financial Performance

	2004-05 Estimate	2005-06 Budget
	\$000	\$000
OPERATING REVENUE		
Grants and subsidies		
Current		
Capital		
Community service obligations		
Sales of goods and services	16 350	16 542
Interest revenue	60	60
Rent and dividends		
Miscellaneous revenue		
Profit/loss on disposal of assets		
TOTAL OPERATING REVENUE	16 410	16 602
OPERATING EXPENSES		
Employee expenses	2 210	2 276
Administrative expenses		
Purchases of goods and services	11 393	11 971
Repairs and maintenance		
Depreciation and amortisation	974	667
Other administrative expenses		
Grants and subsidies		
Current		
Capital		
Interest expense	123	86
TOTAL OPERATING EXPENSES	14 700	15 000
OPERATING SURPLUS BEFORE INCOME TAX	1 710	1 602
Income tax expense	513	481
NET OPERATING SURPLUS	1 197	1 121

Statement of Financial Position

	2004-05 Estimate	2005-06 Budget
	\$000	\$000
ASSETS		
Cash and deposits	4 482	4 983
Receivables	1 096	1 115
Prepayments	1 076	1 076
Inventories		
Advances and investments		
Land and improvements		
Plant and equipment	1 307	635
Other assets		
TOTAL ASSETS	7 961	7 809
LIABILITIES		
Deposits held		
Creditors and accruals	456	475
Borrowings and advances	1 376	715
Provisions	1 575	1 505
Other liabilities	98	98
TOTAL LIABILITIES	3 505	2 793
NET ASSETS	4 456	5 016
EQUITY		
Capital		
Opening balance	325	325
Equity injections/withdrawals		
Reserves		
Accumulated funds		
Opening balance	3 533	4 131
Current year surplus(+)/deficit(-)	1 197	1 121
Dividends paid/payable	- 599	- 561
TOTAL EQUITY	4 456	5 016

Statement of Cash Flows

	2004-05 Estimate	2005-06 Budget
	\$000	\$000
CASH FLOWS FROM OPERATING ACTIVITIES		
Operating receipts		
Grants and subsidies received		
Current		
Capital		
Community service obligations		
Receipts from sales of goods and services	16 344	16 523
Interest received	60	60
Total operating receipts	16 404	16 583
Operating payments		
Payments to employees	2 210	2 276
Payments for goods and services	11 388	11 952
Grants and subsidies paid		
Current		
Capital		
Interest paid	123	86
Income tax paid	1 150	513
Total operating payments	14 871	14 827
NET CASH FROM OPERATING ACTIVITIES	1 533	1 756
CASH FLOWS FROM INVESTING ACTIVITIES		
Investing receipts		
Proceeds from asset sales	172	172
Repayment of advances		
Sales of investments		
Total investing receipts	172	172
Investing payments		
Purchases of assets	167	167
Advances and investing payments		
Total investing payments	167	167
NET CASH FROM INVESTING ACTIVITIES	5	5
CASH FLOWS FROM FINANCING ACTIVITIES		
Financing receipts		
Proceeds of borrowings		
Deposits received		
Equity injections		
Total financing receipts		
Financing payments		
Repayment of borrowings		
Finance lease payments	624	661
Dividends paid	1 177	599
Equity withdrawals		
Total financing payments	1 801	1 260
NET CASH FROM FINANCING ACTIVITIES	-1 801	-1 260
Net increase in cash held	- 263	501
Cash at beginning of financial year	4 745	4 482
CASH AT END OF FINANCIAL YEAR	4 482	4 983