

eBusiness



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Increasingly, Territory businesses are using the internet and ecommerce facilities to do business more efficiently and cost effectively. The Territory Government is implementing its own ebusiness plan to help businesses transact with the Government faster, easier and online. At the same time, Government is promoting the take-up of online services and ecommerce opportunities generally.

Territory Business Centres (TBCs) and the Government's integrated business services channel (Territory Business Channel) provide a first contact and referral point for many services and products available from Government agencies, combining a comprehensive range of business-related functions. TBCs are located in Darwin, Alice Springs, Tennant Creek and Katherine, and at www.tbc.nt.gov.au.

TBCs provide a comprehensive range of business-related information and services. Government has developed Connect:NT, which provides access to case managers who help business people deal more effectively with

Government requirements and reduce the time it takes to conduct their business with Government. Connect:NT is accessible through the Territory Business Channel.

Transact:NT is an online service for business-to-Government transactions. Transact:NT currently provides online forms for business name renewals, tobacco retail licences, applications for interstate trade promotions, permits for fossicking in the Territory and applications for special liquor licences. These forms can be completed and lodged electronically over the internet.

Territory Business Centres

Territory Business Centres (TBCs) assist businesses with information and the right contacts in Government agencies.

At a TBC you can:

- *obtain information on starting, developing and growing a business;*
- *obtain information on taxation;*
- *obtain details of workshops for business people and potential business people;*
- *register a business name and conduct a business name search;*
- *access all relevant Commonwealth, Territory and local government licence and permit requirements for establishing a business in the Northern Territory;*
- *receive accurate information on all business assistance services and products offered by many Government agencies; and*
- *learn how to do business with Government.*

Most TBC services are available online at www.tbc.nt.gov.au.

The online service also provides links to other initiatives to facilitate business dealings with Government, such as Connect:NT (the Government's case manager system) and Transact:NT (the online system for lodging applications and other documents).

This online service will be progressively extended to include a number of business licences, permits and registrations, and will include options to pay fees and charges online. Transact:NT is also accessible through the Territory Business Channel.

The Territory Business Register provides a means for business users to authenticate or identify themselves either online or by phone to access Government services. This register makes it easier for businesses to do business online in the Territory. It is all part of moving business and the Territory ahead.