

# Data Centre Services

## EXPENSE AND REVENUE SUMMARY

<b>Business Line</b>	2003-04 Estimate	2004-05 Budget
	\$000	\$000
<b>Operating Revenue</b>	<b>18 766</b>	<b>16 060</b>
Data Centre Management	18 766	16 060
<b>Operating Expenses</b>	<b>15 403</b>	<b>15 362</b>
Data Centre Management	15 403	15 362
<b>Operating Result</b>	<b>3 363</b>	<b>698</b>

**Total 2004-05 Staffing: 35**

## Profile

### Overview

Data Centre Services delivers information technology services to all Northern Territory Government agencies.

Key responsibilities are:

- mainframe management;
- management of various whole of government information technology functions; such as Lotus Notes licences; and
- operation of the Chan Data Centre facility.

### Strategic Issues

- Future direction of, and management arrangements for, the Data Centre.
- Increasing trend for information technology business systems to move away from the mainframe computing environment to the mid-range server platform, with the resultant negative impacts on profitability and the long-term viability of mainframe services.

## Budget Highlights

A significant upgrade of the Storage Area Network will be undertaken due to high customer demand for this service.

## Performance

A reduction in revenue is anticipated as a key customer has advised it will remove its systems and servers from the Data Centre. A reduction in expenses is expected, largely resulting from software licence renegotiations and alignment of staff to the reducing client base.