

# NT Waterwise Central Australia Rebate Scheme

## Terms and Conditions

### Product (Small Product and Large Product) Rebate

1. A Small Product Rebate (up to \$50) is available for the following eligible items:
  - a. Low Flow Shower Rose (3-star Water Efficiency Labelling Scheme (WELS) rating or higher)
  - b. Flow Regulator/Aerator (no criteria)
  - c. Hose Trigger Nozzle (no criteria)
  - d. Garden Tap Timer (no criteria)
2. A Large Product Rebate (up to \$150) is available for the following eligible items:
  - a. Washing Machine (4-star or higher WELS rating). Washer/ dryer combinations are not eligible.
  - b. Swimming pool cover (endorsed with a Smart Approved WaterMark). Eligible pool covers are listed at <http://www.smartwatermark.info/>.
3. The Product Rebate is received at the point of purchase (point-of-sale).
4. All home owners in Alice Springs and Tennant Creek are eligible to apply; rental tenants must seek the permission of their landlord before applying.
5. To receive a Product Rebate a householder must complete a "Product Rebate Claim Form" available at participating retail outlets and present it at the cash register when purchasing an eligible product.
6. There is a limit of one Small Product Rebate and one Large Product Rebate per household per financial year (July – June).

### Toilet (Product) Rebate

7. A Toilet (Product) Rebate (up to \$150) is available on a WELS rated 4-star (4.5/3L) or better dual-flush toilet suite which includes the cistern and pan.
8. The Toilet (Product) Rebate can be claimed for multiple toilets in one household.
9. The Toilet (Product) Rebate is received at the point of purchase (point-of-sale).
10. To receive a Toilet (Product) Rebate a householder must complete a "Toilet (Product) Rebate Claim Form" available at participating retail outlets and present it at the cash register when purchasing an eligible product.
11. Residents who have claimed another rebate in the NT Waterwise Central Australia Rebate Scheme 2008/2009 financial year can apply.
12. All home owners in Alice Springs and Tennant Creek are eligible to apply; the applicant must be the owner of the property. Residents building a new home and owners of non-residential property (including commercial businesses) are not eligible to apply.

### Toilet (Retrofit) Rebate

13. A Toilet (Retrofit) Rebate (up to \$200) is available to install a dual flush toilet suite (replace older model with 4-star model or better; including pedestal and cistern)
14. The Toilet (Retrofit) Rebate can be claimed for multiple toilets in one household.
15. Residents who have claimed another rebate in the NT Waterwise Central Australia Rebate Scheme 2008/2009 financial year can apply.
16. All home owners in Alice Springs and Tennant Creek are eligible to apply; the applicant must be the owner of the property. Residents building a new home and owners of non-residential property (including commercial businesses) are not eligible to apply.

17. It is the responsibility of the applicant to ensure the dual flush toilet suite is installed by a *GreenPlumber®* licensed in the NT and meets any planning, building and plumbing approval requirements. A list of participating *GreenPlumbers®* can be found at [www.greenplumbers.com.au](http://www.greenplumbers.com.au) or by calling 1300 368 519.
18. The Toilet (Retrofit) Rebate is provided to the householder when making payment for services. It is the responsibility of the *GreenPlumber®* to seek reimbursement for the rebate from the NT Government.
19. The customer must complete and sign a "Toilet (Retrofit) Rebate Claim Form" and return it to their *GreenPlumber®* to receive the rebate.
20. Reimbursement for the issuing of one or more Toilet (Retrofit) Rebates (up to \$200 each) will be provided to an eligible *GreenPlumber®* on receipt of the following; a Tax Invoice addressed to the Department, a copy of the customer invoice and the completed and signed "Toilet (Retrofit) Rebate Claim Form".
21. All plumbing services must comply with the relevant Australian Standard (e.g. AS3500 series).

### Indoor Plumbing Rebate

22. Indoor Plumbing Rebates (up to \$100) are available to households in Alice Springs and Tennant Creek.
23. There is a limit of one Indoor Plumbing Rebate per household per financial year (July – June).
24. Indoor Plumbing Rebates are available for one or more of the following plumbing services:
  - a. Fix leaking taps
  - b. Fix leaking toilets
  - c. Install flow regulator/aerators to bathroom or kitchen taps
  - d. Install low flow shower rose (3-star WELS rating or higher)
25. Only the home owner is eligible to apply for the Indoor Plumbing Rebate. Investment property owners or businesses are not eligible for the Indoor Plumbing Rebate. A rental tenant may only apply if written approval from the home owner (landlord) is attached to the claim form.
26. To be eligible to conduct a service that attracts an Indoor Plumbing Rebate, a plumber must be licensed in the Northern Territory and have carried out one or more *GreenPlumber®* training modules. A list of participating *GreenPlumbers®* can be found at [www.greenplumbers.com.au](http://www.greenplumbers.com.au) or by calling 1300 368 519.
27. The Indoor Plumbing Rebate is provided to the householder when making payment for services. It is the responsibility of the *GreenPlumber®* to seek reimbursement for the rebate from the NT Government.
28. The customer must complete and sign an "Indoor Plumbing Rebate Claim Form" and return it to their *GreenPlumber®* to receive the rebate.
29. Reimbursement for the issuing of one or more Indoor Plumbing Rebates (up to \$100) will be provided to an eligible *GreenPlumber®* on receipt of the following; a Tax Invoice addressed to the Department, a copy of the customer invoice and the completed "Indoor Plumbing Rebate Claim Form".
30. All plumbing services must comply with the relevant Australian Standard (e.g. AS3500 series).
31. It is the responsibility of the householder to ensure that any plumbing services undertaken meet any relevant planning, building and plumbing approval requirements.

### Outdoor Plumbing Rebate

32. Outdoor Plumbing Rebates (up to \$500) are available to households in Alice Springs and Tennant Creek.
33. Outdoor Plumbing Rebates are available for one or more of the following plumbing services:
  - a. Plumbing services associated with connecting a rainwater tank to a household hot water system, toilet, washing machine or air-conditioner. Minimum Tank size eligibility 1000L.
  - b. Plumbing services associated with installing an NT Government approved greywater diversion device.
34. A household may claim one Outdoor Plumbing Rebate for installing a greywater diversion device and one Outdoor Plumbing Rebate for connecting a rainwater tank per financial year (July – June).
35. The Outdoor Plumbing Rebate cannot be claimed by rental tenants, investment property owners or businesses.
36. To be eligible to conduct a service that attracts an Outdoor Plumbing Rebate, a plumber must be licensed in the Northern Territory and have carried out one or more *GreenPlumber®* training

- modules. A list of participating GreenPlumbers® can be found at [www.greenplumbers.com.au](http://www.greenplumbers.com.au) or by calling 1300 368 519
37. The Outdoor Plumbing Rebate is provided to the householder when making payment for services. It is the responsibility of the GreenPlumber® to seek reimbursement for the rebate from the NT Government.
  38. Reimbursement for the issuing of an Outdoor Plumbing Rebate (up to \$500) will be provided to an eligible GreenPlumber® on receipt of the following; a Tax Invoice addressed to the Department, a copy of the customer invoice and a copy of an NT Building Act 1993 Plumbers and Drainers Self-Certification of Compliance.
  39. All plumbing services must comply with the relevant Australian Standard (e.g. AS3500 series).
  40. Claims can be made for services purchased within the period 31 July 2008 to 1 June 2009.
  41. Claims must be received by the Department of Natural Resources, Environment, The Arts and Sport by 1 June 2009.
  42. A householder can only apply for an Outdoor Plumbing Rebate by filling out an "Outdoor Plumbing Rebate Application Form" available through a Desert Knowledge Australia (DKA) COOLmob Home Water Audit and returning it to the DKA COOLmob Water Auditor or to the Department of Natural Resources, Environment, The Arts and Sport (NRETAS) (contact details provided below).
  43. The NRETAS Water Management Branch reserves the right to approve applications not submitted through the DKA COOLmob Home Water Audit process.
  44. On receipt of an application the application will be assessed and the applicant will be forwarded confirmation that he/she is eligible or not eligible to receive a Outdoor Plumbing Rebate subsidy (up to \$500) as guided by the NT Waterwise Central Australia Rebate Scheme Terms and Conditions.
  45. Outdoor Plumbing Rebate recipients who consent to their involvement in the NT Waterwise Central Australia Rebate Scheme Evaluation consent to and recognise that they may be contacted for research purposes about the services they have purchased. NRETA adheres to and complies with the *Information Act*.
  46. It is the responsibility of the householder to ensure that the installation of any rainwater tank connections and greywater diversion devices meet any relevant planning, building and plumbing approval requirements.

### **Outdoor Plumbing Rebate: Connecting a Rainwater Tank**

47. A Outdoor Plumbing Rebate (up to \$500) is available for plumbing services associated with connecting a rainwater tank to the following;
  - a. Household hot water system
  - b. Toilet
  - c. Washing machine
  - d. Air-conditioner
48. To receive the Outdoor Plumbing Rebate for connecting a rainwater tank to a household, tank size must be at least 1000 litres in volume.
49. The installation or use of rainwater tanks does not require approval from the Department of Health and Community Services (DHCS) Environmental Health Program.
50. DHCS uses the enHealth document entitled *Guidance on use of rainwater tanks May 2004* as the peak reference for issues associated with the collection of rainwater for potable purposes. These Guidelines can be downloaded from the enHealth website <http://enhealth.nphp.gov.au/council/pubs/ecpub.htm>
51. All rainwater tank connections must be installed by a self-certifying GreenPlumber® in accordance with AS3500, which is administered by the Department of Planning and Infrastructure Building Advisory Services.

### **Outdoor Plumbing Rebate: Installing a Greywater Diversion Device**

52. A Outdoor Plumbing Rebate (up to \$500) is available for plumbing services associated with installing a greywater diversion device that has been approved by the NT Department of Health and Community Services (see register of approved greywater diversion devices attached or available from [http://www.nt.gov.au/health/docs/cdc\\_envhealth\\_register\\_greywaterdiverters.pdf](http://www.nt.gov.au/health/docs/cdc_envhealth_register_greywaterdiverters.pdf)).

53. Greywater consists of all non-toilet wastewater, including water from showers, baths, spas, hand basins, washing machines, laundry troughs, dishwashers and kitchen sinks.
54. An NT-approved greywater diversion device must exclude kitchen water.
55. Each installation must be for a single domestic dwelling only.
56. Greywater can only be used on the garden through sub-surface irrigation.
57. Overflow connection to sewer must be maintained.
58. All greywater systems must be installed by a self-certifying GreenPlumber® in accordance with AS3500, which is administered by the Department of Planning and Infrastructure Building Advisory Services and relevant NT Government regulations.

### All Rebates: General

59. All NT Waterwise rebates are GST-exempt. Invoices from retailers and plumbers to NRETAS must not claim GST credits.
60. Properties must be privately owned homes to qualify for the Rebate Scheme.
61. The applicant acknowledges and agrees that as far as the law permits, the Northern Territory Government, its officers, employees, agents, volunteers and subcontractors accepts no liability in respect of any claim, cause of action or loss or damage arising out of or in relation to, the Small Product Rebate, the Large Product Rebate, the Toilet (Product) Rebate, the Toilet (Retrofit) Rebate, Indoor Plumbing Rebate, Outdoor Plumbing Rebate, any rainwater tank system, greywater systems, the consumption of any water from such rainwater or other tank systems or other conservation products subject to this rebate scheme. The applicant(s) agree that they will indemnify and keep indemnified the Northern Territory Government, its officers, employees, agents, volunteers and subcontractors from any claim or liability arising out of or in relation to any rainwater tank system, greywater systems, the consumption of any water from such rainwater or other tank systems or other conservation products subject to this rebate scheme and application to the extent that any claim or liability is not caused by of the Northern Territory Government's negligence or breach of this application or any other term implied by law.
62. The Northern Territory Government reserves the right, at its sole discretion and at any time, to change any or all of the terms and conditions for the rebate scheme or to cancel the rebate scheme.
63. By applying for and accepting the standard Terms and Conditions of the NT Waterwise Rebate Scheme, you consent to the Northern Territory Government providing the Power and Water Corporation with the information collected from your rebate application. This information may be used to measure the success of the Scheme in reducing overall water usage by comparing water usage before the rebate with water usage following the installation of the water saving devices, and in promoting the Scheme's overall water savings.
64. A list of participating retail outlets can be found at <http://www.nt.gov.au/waterwise>.
65. A list of participating GreenPlumbers® can be found at [www.greenplumbers.com.au](http://www.greenplumbers.com.au) or by calling 1300 368 519

### Contacts

Department of Natural Resources, Environment,  
The Arts and Sport  
Water Resources Branch  
PO Box 1120  
Alice Springs NT 0871

Ph: 08 8951 9209  
Email: [waterwise.nretas@nt.gov.au](mailto:waterwise.nretas@nt.gov.au)  
Fax: 08 8951 9268  
Website: [www.nt.gov.au/waterwise](http://www.nt.gov.au/waterwise)

DKA COOLmob  
Arid Lands Environment Centre  
PO Box 2796  
Alice Springs NT 0871

Phone: 08 8952 0299  
Email: [dka.coolmob@coolmob.org](mailto:dka.coolmob@coolmob.org)  
Fax: 08 8953 2988  
Website: [www.dkacoolmob.org](http://www.dkacoolmob.org)