

## New Training For Crowd Controllers and Security Officers

### CPP07 – Property Services Training Package

Effective 1 July 2009, the units required to obtain a Crowd Controller and/or Security Officer Licence will be the following:

#### Units applicable to both Crowd Controller and Security Officer

CPPSEC2001A	Communicate effectively in the security industry
CPPSEC2002A	Follow workplace safety procedures in the security industry
CPPSEC2003A	Work effectively in the security industry
CPPSEC2005A	Work as part of a team
CPPSEC206A	Provide security services to customer
CPPSEC204A	Respond to security risk situation
CPPSEC2009A	Give evidence in court
CPPSEC2014A	Operate basic security equipment
HLTFA301B	Provide first aid

#### Additional Units applicable to Crowd Controller

CPPSEC2011A	Control Access to and exit from premises
CPPSEC2012A	Monitor and control individual and crowd behaviour
CPPSEC2017A	Protect self and others using basic defensive tactics

#### Additional Units applicable to Security Officer

CPPSEC2007A	Screen people
CPPSEC2008A	Screen items
CPPSEC2013A	Protect valuables in transit
CPPSEC2015A	Patrol premises

A Statement of Attainment issued under the former training package PRS03 will be accepted, provided that it complies with the previous NT competency requirements listed below.

**If you hold a current licence and have not completed the training under the PRS03 package, you are required to upgrade your qualification to be eligible for renewal.**

#### PRS03 – Units Required By NT:

#### LICENSING, REGULATION AND ALCOHOL STRATEGY

**Darwin**  
Level 1, Enterprise House  
28-30 Knuckey Street, Darwin  
GPO Box 1154, Darwin, NT 0801  
Ph: 08 8999 1800  
Fax: 08 8999 1888

**Katherine**  
18 Katherine Terrace, Katherine  
GPO Box 2138, Katherine NT 0850  
Ph: 08 8972 8906  
Fax: 08 8972 8910

**Alice Springs**  
1<sup>st</sup> Floor Belvedere Hse  
Cnr Parsons & Bath Sts  
GPO Box 8470, Alice Springs NT 0871  
Ph: 08 8951 5195  
Fax: 08 8951 8591

Units applicable to both Crowd Controllers and Security Officers:  
 PRSSO201A, PRSSO202A, PRSSO203A, PRSSO204A, PRSSO205A,  
 PRSSO206A, PRSSO207A, PRSSO208A, PRSSO215A

Additional Units applicable to Crowd Controller:  
 PRSSO210A, PRSSO211A, PRSSO222A

Additional Units applicable to Security Officer:  
 PRSSO212A, PRSSO213A, PRSSO216A

### Training Providers Contact List

<b>Darwin</b>	
Eastpoint Security Academy Ph: 1800 648 390 Training provided through the Productivity Places Program (for registered unemployed) <a href="http://www.productivityplaces.deewr.gov.au">www.productivityplaces.deewr.gov.au</a>	Training Skills Services Ph: 8932 9476 Fax: 8932 7538 Email: <a href="mailto:lifebalance1@bigpond.com">lifebalance1@bigpond.com</a> Address: 35 Granites Drive, Rosebery NT 0832
Midioz Pty Ltd T/AS Assessing & Training Centre Paul Graham Ph: 8984 4864 or 0412 430 200 Fax: 8984 4285 Email: <a href="mailto:p.graham@octa4.net.au">p.graham@octa4.net.au</a> or <a href="mailto:training@atc-nt.com.au">training@atc-nt.com.au</a>	National Security Training Academy Pty Ltd Ph: 1300 769 188 Fax: 1300 188 189 Email: <a href="mailto:info@securitytraining.net">info@securitytraining.net</a>
RMI Training Craig Spencer GPO Box 4878 DARWIN NT 0801 Email: <a href="mailto:rmi_nt@bigpond.com">rmi_nt@bigpond.com</a> Ph: 0411 426 662 Fax: 08 8941 3395	
<b>Alice Springs</b>	
Eagle Training Services NT Ph: 8953 5932 Fax: 8953 1053 Address: 42 Gap Road, Alice Springs NT 0871 Postal: PO Box 7845, Alice Springs NT 0871	

### TERRITORY BUSINESS CENTRES

TOLL FREE LINE: 1800 193 111 (Australia Wide)

<b>Darwin</b>	<b>Katherine</b>	<b>Tennant Creek</b>	<b>Alice Springs</b>	<b>Postal Address</b>
Development Hse 76 The Esplanade Darwin NT 0800 Phone: (08) 8982 1700	1 Randazzo Bldg 18 Katherine Tce Katherine NT 0850 Phone: (08) 8972 8906	Shop 2, Barkly Hse Cnr Paterson & Davidson Sts Tennant Creek NT 0860 Phone: (08) 8962 4411	Peter Sitzler Bldg 67 Nth Stuart Hwy Alice Springs NT 0870 Phone: (08) 8951 8524	GPO Box 9800 Darwin NT 0801 <a href="mailto:territory.businesscentre@nt.gov.au">territory.businesscentre@nt.gov.au</a>

General Disclaimer: The material contained in this publication is intended for use as a guide and for general information only. It is not intended to be a substitute for independent professional advice. The Northern Territory Department of Justice accepts no responsibility or liability for the correctness, accuracy and completeness of any of the material contained in this publication and recommends that users of this publication exercise their own skill, care and judgment in the application of the information contained in the publication.