

Licensing, Regulation and Alcohol Strategy Applications for Disciplinary Action

The Agents Licensing Board has the power to investigate alleged breaches of the *Agents Licensing Act*.

A complaint against a licensed agent or an agent's representative must be lodged as an application for disciplinary action and be in the approved form. The application must be made out on specific grounds, contain particulars of the allegations forming the basis of the grounds and be accompanied by supporting evidence.

An application for disciplinary action may be made by the Commissioner of Police, the Registrar or any other person. Where an application is lodged in accordance with the Act, the Board is required to hold an Inquiry, unless the application is rejected on the basis that the Board considers the application to be of frivolous, irrelevant or malicious nature or the Board is satisfied that there are no grounds or sufficient evidence to hold an Inquiry.

On receipt of an application, the Registrar is required to serve a copy of the notice on the licensed agent or registered agent's representative and refer the application to the Board.

At a Disciplinary Inquiry, evidence is taken from the parties and the Board determines whether a licensed agent or registered agent's representative is guilty of a breach of the Act.

In the event that a breach of the Act is proved, the Board may:

- issue a reprimand or caution;
- impose a fine not exceeding \$5,500;
- suspend the licence or registration; or
- cancel the licence or registration.

For further information on the lodgement of an application for disciplinary action, contact the Deputy Registrar of Land, Business and Conveyancing Agents on (08) 8999 1307.

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Licensing, Regulation and Alcohol Strategy		
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