



# Reducing Alcohol-Related Antisocial Behaviour in Your Suburb

There have been increasing concerns from the community about the level of public drunkenness and the harm that alcohol causes around licensed liquor outlets, such as suburban hotels, clubs, drive-through bottle shops and supermarkets. There have been reports of assault, fighting, loud and unruly behaviour, and people camping, littering and defecating in public places, as well as people passing by being threatened or pestered.

In response to these concerns of antisocial behaviour, a project has been developed to focus regulatory activities in an effort to address these concerns.

The project is being rolled out over a twelve-week period in Wulagi/Anula/Malak/Karama/Marrara; and Nakara/Wanguri/Casuarina/Leanyer targeting liquor supply and demand.

The strategies being adopted include:

- increasing the number of inspections by licensing inspectors to make sure that liquor outlets in the targeted area are complying with the Liquor Act and the conditions of their liquor licence.
- raising awareness within your local community about what is acceptable behaviour, by liquor licensees when selling liquor and by their customers when buying and drinking liquor.
- building better working relationships with intervention and treatment service providers, such as Mission Australia, Foundation of Rehabilitation with Aboriginal Alcohol-Related Difficulties Inc (FORWAARD), Larrakia Intervention & Transport Services (LITS) and the Council for Aboriginal Alcohol Program Services Inc (CAAPS) for problem drinkers in the community.
- developing a liquor accord for all liquor outlets in the area, setting out agreed roles, expectations and procedures in relation to public and patron safety inside and outside venues, particularly activities that encourage responsible alcohol service and consumption;
- collecting information from police, liquor wholesalers and members of the community to assess how these strategies have helped to address the community concern and to reduce harm caused by alcohol; and
- making sure that people involved in selling alcohol have completed a Responsible Service of Alcohol course.

## Work with us

The involvement and support of the community is an important part of this project. You know your neighbourhood and you may have ideas on how to make it better. If you would like more information about this project, have ideas that you would like to share or would like to provide information that may be of help to us to reduce the harm caused by liquor, we would like to hear from you. You can do this by attending a community information session, by contacting Licensing and Regulation or by lodging a complaint. Information on how you can do this is provided below.

## Community information

Licensing and Regulation will be conducting public meetings and providing information on what is acceptable conduct of liquor licensees and their clients. You are invited to attend these public meetings that will be held during the course of this project. Check out your local paper or the Licensing and Regulation website at [www.nt.gov.au/doj/licensing](http://www.nt.gov.au/doj/licensing) for details of upcoming sessions.

## How do you make a complaint?

If you are concerned about activities in your area relating to a licensed liquor outlet (including supermarkets), Licensing and Regulation (L & R) may be able to help. The information will be used by L & R to enforce the law and protect the interests of the community. We take your complaints seriously and will make an effort to resolve them quickly and fairly.

Anyone can make a complaint about liquor-related matters. A valid complaint may include:

- how business is conducted at a licensed premise (i.e. excessive noise, book up of alcohol, serving an intoxicated person, serving someone under age, trading outside licensed hours); or
- the licensee's character and standing as a fit and proper person to hold a liquor licence.

To make a complaint, write or email your complaint outlining the issue and your concerns to the Director of Licensing at;

Licensing and Regulation  
Department of Justice  
GPO Box 1154  
DARWIN NT 0801  
Email: [rgl.doj@nt.gov.au](mailto:rgl.doj@nt.gov.au)

## Dealing with antisocial behaviour

If you think that someone is at risk to others or themselves because they are intoxicated, call the police on **131 444**.

For more information contact Paul Laverty Licensing and Regulation on **8999 1305**.