

## **MEDIA RELEASE**

### **Commissioner of Consumer Affairs**

5 October 2011

#### **Dodgy Back of Van Salesmen Hit the Territory ‘AGAIN’**

Consumer Affairs Commissioner Gary Clements is warning Territorians to be on the look out for itinerant traders trying to sell stereo speakers and projectors from the back of a van, after receiving complaints from consumers in the Darwin area.

“The van is a white Ford with the words “Courier” displayed on the side,” he said.

The registration number of this vehicle is New South Wales BVF 80P.

“These men generally have a van full of stereo equipment and claim that they are worth up to \$7,000 – but they are open to offers, the real offer being to rip you off!”

Mr Clements said consumers should always be careful dealing with itinerant traders as they have little opportunity to seek refunds or repairs should things go wrong.

“We recommend that consumers buy locally from reputable Territory businesses that provide local sales, services and warranties,” he said.

“Consumers should be advised that Unsolicited Trading (door-to-door trading) provisions allow consumers a 10 day cooling off period and they must be provided with documentation outlining their rights.”

Consumers are urged to contact Consumer Affairs if they have been approached by these men and would like more information by phoning 1800 019 319 or email [consumer@nt.gov.au](mailto:consumer@nt.gov.au).