



CONSUMER AFFAIRS

USE THE MOBILE PHONE'S SECURITY FEATURES TO PROTECT YOURSELF

Most phones have security features which you can use to stop other people using your phone. For example you can set a Personal Identification Number (PIN) which must be entered before anyone can use the phone.

The feature protects you from someone who might be tempted to 'borrow' your phone and make a few expensive calls without your knowledge.

WHAT IS AN IMEI NUMBER?

Every mobile phone has a special 15-digit electronic serial number known as the International Mobile Equipment Identity (IMEI) number. Dial *#06# to find out your IMEI number, and keep it in a safe place in case your phone is lost or stolen.

REPORT YOUR LOST OR STOLEN PHONE IMMEDIATELY

Report your lost or stolen phone to your service provider (eg Telstra, Optus etc) immediately, tell them your IMEI number and they will be able to block your handset so even if the thief changes the SIM card, your phone will be totally useless. Report it to the Police as well.

Act fast to stop expensive calls being made from your phone.

PROTECT YOUR PERSONAL INFORMATION

If you decide to sell your old mobile phone or give it away, it is important to protect your personal information

Did you know that the information stored on the phone SIM card may also be stored on the phone memory?

Some people remove the SIM card from their phone believing that they have deleted all of their personal information. If the phone memory is not deleted, the new phone owner may have access to your stored phone lists, stored bank account details and other personal information.

CONSUMER AFFAIRS

Darwin
OLD ADMIRALTY TOWERS
68 THE ESPLANADE
GPO Box 1722
DARWIN NT 0801
Ph: 1800 019 319
Fax: 08 8935 7738

Alice Springs
BELVEDERE HOUSE
BATH & PARSONS ST
GPO Box 1745
ALICE SPRINGS
Ph: 1800 019 319
Fax: 08 8951 5442