

Domestic and Family Violence Training and Education Providers in the Northern Territory

February 2010

Agency	Course Title	Length of Course	Description of Course	Competencies/skills learnt	Cost	Contact
ACROSS THE NT						
NTFC	OATSIH/NTFC Training and Community Education Partnership	2 day workshop and resources with a strong focus on reaching remote communities.	<p>The workshop takes a train-the-trainer approach to encourage participants to engage communities in discussion about child abuse/safety issues and prevention. The project also provides a kit of resources to support this.</p> <p>Limited information on mandatory reporting of domestic and family violence and impacts of domestic violence on children is provided.</p>	There are no formal expectations regarding competencies or skills.	Free This package is aimed at community members and staff from organisations working in remote communities.	NT Families and Children Learning Development Unit Ground Floor Casuarina Plaza Casuarina NT 0810 Ph: 8922 7505 Fax: 8922 7531

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<p>NTFC Provided by Chris Burke, external interstate trainer</p>	<p>Child Protection in the Context of Domestic Violence</p>	<p>2 day workshop</p>	<p>This workshop presents a practical framework for child protection intervention with families experiencing both domestic violence and child abuse.</p>	<p>The application of the Power and Responsibility Graph to case studies will assist workers with risk assessment, case management, counselling, group work and review or evaluation of client's changes and developments.</p> <p>The workshop will assist workers to:</p> <ul style="list-style-type: none"> • Understand the impact of domestic violence on the lives and relationships of children and their families. • Recognise how the perpetrator's intentions and actions shape women's and children's thoughts, feelings and beliefs about themselves and each other. • Develop gender-sensitive casework strategies to redress the imbalance in power and responsibility and achieve more effective outcomes for women and children. 	<p>Free</p> <p>This course is provided for free to NTFC staff and staff from NTFC-funded agencies.</p>	<p>NT Families and Children Learning Development Unit Ground Floor Casuarina Plaza Casuarina NT 0810 Ph: 8922 7505 Fax: 8922 7531</p>

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DHF	DHF Staff Orientation	2 days	<p>The orientation provides information about a range of topics including:</p> <ul style="list-style-type: none"> • A department overview. • Occupational health and safety. • Manual handling. • Human resource and salary information. <p>Orientation is designed to complement workplace induction.</p>	<p>A session on mandatory reporting obligations in relation to domestic and family violence is covered in orientation.</p> <p>It is a corporate requirement that DHF staff attend.</p>	Free	<p>DHF People and Organisational Learning 2nd Floor, Casuarina Plaza Casuarina NT 0801 Phone: 8922 7081 Fax 8922 7277</p>
DHF	Individual departments and units can broker external agencies to provide training and education on domestic and family violence		The DHF People and Organisational Learning branch (POL) can assist divisions and units to develop the training request brief, clarify the outcomes they want from the training and to purchase the training from external providers.			<p>DHF People and Organisational Learning Branch 2nd Floor, Casuarina Plaza Casuarina NT 0801 Phone: 8922 7081 Fax: 8922 7277</p>

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The Australian Institute of Social Relations through Relationships Australia NT	Vocational Graduate Diploma of Relationship Counselling	The topics are offered as intensive blocks over two to four days each. All five topics can be completed within one year.	<p>The Vocational Graduate Diploma is a competency-based qualification within the Vocational Education and Training Sector.</p> <p>There are 5 topics of study and a placement. One of the topics is 'Relationship counselling and family domestic violence'.</p> <p>The learning and assessment program is delivered using a variety of learning activities including role play, discussion, small group exercises and supervised placements.</p>	<p>The course comprises 17 competencies.</p> <p>Students will acquire relevant theoretical understandings, specialised industry knowledge and practical therapeutic skills to support families.</p>	<p>Total cost is \$5,250.</p> <p>Each topic costs \$1,050 and can be paid for separately.</p>	<p>Relationships Australia NT 2nd Floor 43 Cavanagh Street Darwin NT 0800 Ph: 1300 364 277 Ph: 89234999 Fax: 8981 6190</p> <p>4/11 Railway Terrace Alice Springs NT 0870 Ph: 1300 364 277 Ph: 8950 4100 Fax: 8952 5878</p>

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The Australian Institute of Social Relations	Vocational Graduate Diploma of Family Dispute Resolution	<p>The modules are offered online over four to six weeks each, with Modules 1 and 3 also including a face-to-face intensive learning session.</p> <p>Each week of online course work will require seven to ten hours' commitment.</p> <p>All modules can be completed within one year.</p>	<p>There are four modules of study, and a workplace placement. The learning and assessment program is delivered using a variety of learning activities including role play, forum discussion, case study analysis, quizzes and supervised placement.</p>	<p>There are 4 modules of study and one placement.</p> <ol style="list-style-type: none"> 1. Family dispute resolution models of practice. 2. Managing power in family dispute resolution and responding to vulnerable clients. 3. Developing options and agreement. 4. Child centred practice. 5. Workplace application. <p>The Diploma is comprised of 10 competencies that are assessed across the modules including:</p> <ul style="list-style-type: none"> • Respond to family domestic violence in family work. • Manage domestic and family violence and abuse screening and assessment processes. • Manage own professional development in responding to domestic and family violence. 		<p>The Australian Institute of Social Relations 49a Orsmond Street Hindmarsh SA 5007 Ph: 8245 8100 Fax: 8346 7333 www.socialrelations.edu.au</p>

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Lifeline Australia , DiVeRT for PN's and AHW's funded by FAHSCIA and DoHA	Practice Incentives Program (PIP) – Domestic Violence Incentive	2 days	<p>The PIP Domestic Violence Incentive aims to encourage general practices in rural and remote areas to act as a referral point for people experiencing domestic violence.</p> <p>The training is delivered face-to-face by Lifeline across Australia. There is also an e-learning option.</p>	<p>There are 26 modules in this course. Certification provided by Lifeline is valid for 3 years for the purposes of the Domestic Violence Incentive.</p> <p>A Practice Nurse and/or Aboriginal Health Worker certified by Lifeline can provide referral services at multiple locations provided the eligibility requirements are met at each practice.</p>	<p>There is no fee for Practice Nurses or Aboriginal Health Workers. Support payments may be available for up to two Practice Nurses or Aboriginal Health workers to assist with travel and accommodation costs associated with attending the training.</p>	<p>Kathryn White National Coordinator Learning and Development Lifeline Australia Box 7301 Hutt St PO, Adelaide 5000 Ph: 0411 821 031 Fax: 02 6215 9401 kathryn.white@lifeline.org.au</p> <p>http://www.medicareaustralia.gov.au/provider/incentives/pip/payment-formula/domestic-violence-incentive.jsp#N10062</p>

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Lifeline Australia	DiVeRT (Domestic Violence Response Training) CHCDFV301A Recognise and Respond Appropriately to Domestic and Family Violence	2 days	<p>This unit provides the knowledge and skills required to identify and respond to domestic violence during professional contact with clients.</p> <p>It provides knowledge, skills and understanding of domestic and family violence and an awareness of its effects together with an ability to promote confidence whilst responding appropriately, including risk assessment, safety planning, providing relevant and timely information and referral.</p>	<p>This course contains skills assessment and can be delivered against a Unit of Competency.</p> <p>The course has 4 essential outcomes of the Unit of Competency. Students at the end of the course will be able to:</p> <ul style="list-style-type: none"> • Work within a domestic violence framework. • Promote confidence with clients affected by domestic violence. • Identify client needs. • Respond to client needs. 	<p>\$6,000.00 per two day training session.</p> <p>\$8,000.00 per two day training session with a Statement of Attainment.</p> <p>Note: Costs quoted do not cover the cost of venue hire, catering or travel for the trainer/s if required.</p>	<p>Fay Mound National Coordinator Learning and Development Lifeline Australia Box 7301 Hutt St P0, Adelaide 5000 Ph: 02 6215 9460 Fax: 02 6215 9401 Email: faym@lifeline.org.au Website: www.lifeline.org.au</p>

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Lifeline Australia	DiVeRT (Domestic Violence Response Training) CHCDFV301A Recognise and Respond Appropriately to Domestic and Family Violence	1 day	This course is concerned with identifying and responding to domestic violence situations.	Participants will: <ul style="list-style-type: none"> • Understand the impact of abuse. • Risk assessment. • Safety planning. • Gain local referral knowledge which will increase their confidence when working with those affected by domestic violence. Participants who are interested in obtaining a Unit of competency should contact Lifeline.	\$3,500.00 per full day training session Note: Costs quoted do not cover the cost of venue hire, catering or travel for the trainer/s if required.	Fay Mound National Coordinator Learning and Development Lifeline Australia Box 7301 Hutt St PO, Adelaide 5000 Ph: 02 6215 9460 Fax: 02 6215 9401 Email: faym@lifeline.org.au Website: www.lifeline.org.au

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TOP END						
Council for Aboriginal Alcohol Program Services (CAAPS)	Certificate III in Community Services CHC30802	2 years part-time, or 12 months full-time. Course offered over 5 intensive blocks followed with completion of set tasks and on the job learning support. Available under Australian Apprenticeships and can be full-time or part-time. Recognition of prior learning available upon application.	This level is appropriate for support workers, caseworkers and client contact officers. Generally, these positions: <ul style="list-style-type: none"> • Have direct contact with clients. • Identify presenting needs. • Refer to appropriate services and support. At this level, support workers and case-workers may provide day to day support in community settings and/or provide assistance with entitlements and benefits under the broad direction of others. Specialist areas at Certificate III include an orientation to working with individuals with special needs such as mental health issues, domestic violence, disability and child protection.	13 units must be selected for this qualification including 11 compulsory units and 2 elective units. 450 to 750 hours depending on elective selected. The domestic violence electives include: CHDFV1B <ul style="list-style-type: none"> • Recognise and respond to domestic and family violence. 	Abstudy approved course, travel accommodation and meal allowance where applicable. Under Australian Apprenticeships no fees or charges. Fee for Service Course fees are charged at \$3.50 per AHC hour under Fee for Service Arrangements not inclusive of administration fee of 16% and resource purchase where applicable.	CAAPS 60 Boulter Rd Berrimah NT 0828 Ph: 8922 4809 Fax: 8922 4809 Email: training@caaps.org.au

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<p>Council for Aboriginal Alcohol Program Services (CAAPS)</p>	<p>Certificate II in Community Services CHC20302</p>	<p>2 years part-time, or 12 months full-time.</p> <p>Course offered over 5 intensive blocks followed with completion of set tasks and on the job learning support.</p> <p>Available under Australian Apprenticeships and can be full-time or part-time.</p> <p>Recognition of prior learning available upon application.</p>	<p>This qualification applies to workers who support individuals by providing a first point of contact in a crisis situation and referral to a broad range of services. Workers may provide assistance and support to clients accessing a service or experiencing issues such as alcohol and/or other drug issues.</p>	<p>11 units must be selected for this qualification including 7 compulsory units and 4 elective units.</p> <p>250 to 500 AHC hours depending on electives selected.</p> <p>One of the elective units is CHCDFV1B</p> <ul style="list-style-type: none"> Recognise and respond to domestic and family violence. 	<p>Abstudy approved course, travel accommodation and meal allowance</p> <p>Under Australian Apprenticeships no fees or charges</p> <p>Fee For Service</p> <p>Course Fees are charged at \$3.50 per AHC hour under Fee for Service Arrangements not inclusive of administration fee of 16% and resource purchase where applicable</p>	<p>CAAPS 60 Boulter Rd Berrimah NT 0828 Ph: 8922 4809 Fax: 8922 4809 Email: training@caaps.org.au</p>

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DARWIN						
Dawn House	Domestic and Family Violence	2 hours, although the course can be extended over ½ or 1 day, depending on requirements.	Basic workshop for practitioners with little or no knowledge of the subject, or as an annual refresher for workers covering: <ul style="list-style-type: none"> • What is domestic violence? • Common beliefs. • Myths. • Effects on women and children. • Barriers to leaving/disclosure. 	Participants will: <ul style="list-style-type: none"> • Be able to recognise domestic and family violence. • Gain knowledge of long and short-term effects on women and children. • Gain an understanding of barriers to leaving and reasons for staying regarding abusive relationships. • Gain an awareness of domestic and family violence organisations and services in the NT. 	Free	Domestic Violence Community Educator Dawn House Inc PO Box 41744 Casuarina NT 0811 Ph: 8985 5305 Fax: 8948 4906 communityeducator@dawnhouse.org.au
	What's It All About – A workshop for practitioners working in the domestic and family violence environment	2 hours, although the course can be extended if required over ½ or 1 day depending on requirements.	Covering communication, professional and personal values, revisiting what does domestic and family violence mean and how does it affect working practice.	Participants will: <ul style="list-style-type: none"> • Understand how domestic and family violence affects working relationships. • Recognise the divide between personal/professional relationships. • Manage own professional development in responding to domestic and family violence. 	Free	Domestic Violence Community Educator Dawn House Inc PO Box 41744 Casuarina NT 0811 Ph: 8985 5305 Fax: 8948 4906 communityeducator@dawnhouse.org.au

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	Elder Abuse – A workshop looking at elder abuse for practitioners	2 hours, although the course can be extended if required over ½ or 1 day depending on requirements.	Older people today are more visible, more active, and more independent than ever before – living longer and in better health. However, as the population of older Australians grows, so does the hidden problem of elder abuse, neglect, mistreatment and exploitation.	Participants will: <ul style="list-style-type: none"> • Recognise different types of elder abuse. • Understand the complexity of family relationships. • Understand the link between domestic and family violence and elder abuse. 	Free	Domestic Violence Community Educator Dawn House Inc PO Box 41744 Casuarina NT 0811 Ph: 8985 5305 Fax: 8948 4906 communityeducator@dawnhouse.org.au
	An Introduction to the Freedom Program	2 hours, although the course can be extended if required over ½ or 1 day depending on requirements.	A program to provide an opportunity for women to develop ways of thinking and behaving to protect themselves, their children and others from harm, and provides them with the knowledge they need to achieve this. <ul style="list-style-type: none"> • Introducing the freedom program. • Worker safety. • Safety planning. 	Participants will: <ul style="list-style-type: none"> • Recognise different types of domestic and family violence. • Gain knowledge of how to keep safe when working in domestic and family violence. • Understand safety planning for clients in an abusive relationship and how to write a plan and know what to include. 	Free	Domestic Violence Community Educator Dawn House Inc PO Box 41744 Casuarina NT 0811 Ph: 8985 5305 Fax: 8948 4906 communityeducator@dawnhouse.org.au

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TENNANT CREEK						
Tennant Creek Women's Refuge	Domestic and Family Violence	By arrangement or agreement.	Educational workshop for practitioners or community groups covering: <ul style="list-style-type: none"> • What is domestic violence? • Myths. • Effects on women and children. 	Participants will: <ul style="list-style-type: none"> • Develop an understanding of domestic and family violence. • Recognise and understand the effects domestic and family violence has on women and children. • Break down the myths of domestic and family violence. • Gain knowledge of what is a healthy relationship. • Know the services and who can assist. 	Free	Tennant Creek Women's Refuge PO Box 754 Tennant Creek NT 0861 Ph: 8962 1940 dvpw@tcwomensrefuge.org.au tckwr@bigpond.com
ALICE SPRINGS						
Alice Springs Women's Shelter	Domestic violence in a Central Australian Context	One day course. Sessions can be tailored to individual workplaces and specific issues.	Overview of domestic violence with an emphasis on practical skills including basic risk assessment and safety planning. Designed primarily for professionals who may come across domestic violence in their day to day work, but where is not their core practise.	Participants will: <ul style="list-style-type: none"> • Develop an understanding of domestic violence in a Central Australian context. • Be able to respond to a disclosure of domestic violence. • Be able to implement a basic safety plan. 	Free	Alice Springs Women's Shelter Community Development and Training PO Box 3219 Alice Springs NT 0871 Phone: 8952 6075 Fax: 8952 5207 Web: www.asws.org.au

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Tangentyere Council (in partnership with Batchelor Institute)	Family Wellbeing (FWB)	As of January 2010, 210 contact hours and 70 practicum hours. Delivery is either in 1 week blocks (i.e. over 6 weeks) or 1 x 3 hr session per week.	A therapeutic course exploring dysfunctional patterns and relationships, loss and grief, addictions, and family violence. Participants learn to understand the difference between functional and dysfunctional behaviour, the causes and how to consciously change. Develops self-esteem, confidence and skills to empower individuals, enable healthy relationships and create change in the participants' lives.	<ul style="list-style-type: none"> • Accredited Certificate II in Family Wellbeing (FWB). Units of Competency include: <ul style="list-style-type: none"> • Foundations in counselling. • Coping with grief and loss. • Changing and working together. • Moving forward. 	Free for Aboriginal students	The Family Wellbeing office Tangentyere Council 4 Elder Street Alice Springs NT 0870 Ph: 8951 4290 or The Family Wellbeing Lecturer Batchelor Institute of Indigenous Tertiary Education Ph: 8951 8346
Tangentyere Council	Community Wellbeing (CWB)	Usually 6 days, frequently delivered in 2 consecutive days over a 3 week period.	10 to 12 sessions taken from the FWB course and repackaged. Choice of session selection is targeted to each group's needs. Can be delivered to low level literacy group.	<ul style="list-style-type: none"> • Gives an insight into dysfunctional behaviour and relationships. • Explores grief and loss and family violence. • Explores individual's own life journey. • Ways to move forward. • Non-accredited course. 	Negotiated	The Family Wellbeing Office Tangentyere Council 4 Elder Street Alice Springs NT 0870 Ph: 8951 4290 or The Family Wellbeing Lecturer Batchelor Institute of Indigenous Tertiary Education Ph: 8951 8346

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GOVE						
Crisis Accommodation Gove – Women and Children Family Violence Shelter	Basic education on domestic and family violence	3 hours	<p>Interactive education on domestic violence is provided to new nursing staff (maternity, child health) at Gove Hospital during Women’s Well-Being week every 6 months to a year.</p> <p>The centre will also provide limited education sessions to government and non-government agencies on an ‘as needs basis’.</p>	<p>Participants will:</p> <ul style="list-style-type: none"> • Develop an understanding of the crisis accommodation and services it provides. • Develop an understanding of domestic and family violence. • Understand current legislation mandatory reporting requirements. • Learn about local referral pathways. • Be able to recognise and respond appropriately to adult and child victims of domestic and family violence. 	Free	<p>Crisis Accommodation Gove – Women and Children Family Violence Shelter</p> <p>PO Box 1007 Nhulunbuy 0881</p> <p>Ph: 8987 1166 Fax: 8987 1172</p>